

ELIGIBILITY VERIFICATION

SECTION SUBJECT

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| 1 | PORTABILITY ELECTRONIC DATA EXCHANGE (PEDE)
1.0. General
2.0. DEERS Documentation
3.0. Interface Requirements
4.0. DEERS Desktop Enrollment Application
5.0. Telecommunications
6.0. Terminals/Hardware
7.0. DEERS Technical Support/Operational Hours
8.0. Audit Trail
9.0. Initial Transition Implementation |
| 2 | TRICARE ENROLLMENT/DISENROLLMENT ON DEERS
1.0. Managed Care Enrollment Procedures 1.1. Network Primary Care Manager Selections
1.2. Military Treatment Facility Primary Care Manager Selections
1.3. Initial DMIS-ID and PCM Location Code Load Procedures
2.0. Ongoing DMIS-ID and PCM Location Code Identification Requirements 2.1. Non-TPR Active Duty Service Member Enrollment, Medicare Senior Prime, and Supplemental Health Care Program
2.2. TRICARE Prime Remote Active Duty Service Member Enrollment
2.3. Active Duty Family Member, Retiree, and Retiree Family Member MTF/ Clinic Enrollment
2.4. Active Duty Family Member, Retiree, and Retiree Family Member Network Enrollment - For DEERS
3.0. Sending a TRICARE Prime Enrollment to DEERS 3.1. PCM Changes and Beneficiary Address Updates
3.2. Enrollment Fee Updates to DEERS
3.3. Fiscal Year Catastrophic Caps and Deductibles
3.4. Updating OHI
3.5. Enrollment Anniversary Date Corrections
4.0. Disenrollments/Transfers
5.0. TRICARE Enrollment Card Production During In-Processing |

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| 3 | TRICARE ELIGIBILITY VERIFICATION PROCEDURES <ul style="list-style-type: none">1.0. General<ul style="list-style-type: none">1.1. Eligibility Verification Through DEERS1.2. Exceptions to the DEERS Eligibility Query Process1.3. Sending a Query for Eligibility to DEERS1.4. One-Step DEERS Eligibility Query1.5. Two-Step DEERS Eligibility Query1.6. Multiple Eligibility Segments1.7. Audit Trail |
| 4 | DEERS TRICARE ELIGIBILITY RESPONSE PROCESSING <ul style="list-style-type: none">1.0. Response Processing<ul style="list-style-type: none">1.1. Response Categories1.2. Clerical Processing Requirements2.0. Contractor Actions for Replies Indicating Patient Ineligible - Treatment Period Outside Entitlement Period<ul style="list-style-type: none">2.1. Deny Claim Totally or Partially2.2. ID Card or Eligibility Expiration2.3. Other Eligibility Response Code 70s2.4. Adjustment Processing3.0. Contractor Actions Required for Other Situations<ul style="list-style-type: none">3.1. Different Spouse Found on DEERS3.2. Different Status3.3. Pay Grade Different on DEERS3.4. Name Differences3.5. Patient Relationship3.6. Sample Basic Downloading Logic3.7. Operation Desert Storm Indicator3.8. Transitional Assistance Management Program (TAMP)3.9. Other3.10. Former Spouse - URFS/04 Classification |
| 5 | EXCEPTION PROCESSING REQUIREMENTS <ul style="list-style-type: none">1.0. Payment Record Requirements2.0. Informing the Patient, Sponsor, or Provider of Claims Denial or Contractor Performed DEERS Overrides3.0. Verified Information4.0. Recoupment Procedures for Prior Claims5.0. Handling Exceptions Referred by the DMDC DEERS Program Office, DEERS Support Office, and Uniformed Service DEERS Project Officers |
| 6 | NON-AVAILABILITY STATEMENT (NAS) PROCESSING REQUIREMENTS <ul style="list-style-type: none">1.0. Processing Nonavailability Statement (NAS) Data on DEERS<ul style="list-style-type: none">1.1. General |

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| 1.2. | Contractor NAS Query |
| 1.3. | DEERS NAS Reply |
| 1.4. | NAS Override Authority |

ADDENDUM A - FIGURES	
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| Figure 9-A-1 | - DEERS Eligibility Inquiry, Form 200 And 201 |
| Figure 9-A-2 | - DEERS Data Discrepancy Codes |
| Figure 9-A-3 | - DEERS Eligibility Codes |
| Figure 9-A-4 | - Contractor Data Discrepancy Codes |
| Figure 9-A-5 | - Contractor Data Discrepancy Codes |
| Figure 9-A-6 | - DSO Data Resolution Codes |
| Figure 9-A-7 | - DSO Eligibility Resolution Codes |
| Figure 9-A-8 | - Contractor Action Required On DSO Data Resolution Codes |
| Figure 9-A-9 | - Hard/Soft Reason For Change Codes |
| Figure 9-A-10 | - Contractor ID Inquiry Transaction - (Type 1) |
| Figure 9-A-11 | - Contractor Eligibility Inquiry Transaction - (Type 2) |
| Figure 9-A-12 | - DEERS Response To Contractor Inquiry - (Type 3) |
| Figure 9-A-13 | - DEERS Response To Contractor Inquiry - (Type 4) |
| Figure 9-A-14 | - Managed Care Program System - Response Transaction - (Type 6 TX.) |
| Figure 9-A-15 | - Discrepancy Reporting System - Contractor Transmittal Header Record |
| Figure 9-A-16 | - Discrepancy Reporting System - Contractor Batch Header Record |
| Figure 9-A-17 | - Discrepancy Reporting System - Contractor Data Discrepancy Record |
| Figure 9-A-18 | - Discrepancy Reporting System - Contractor Batch Trailer Record |
| Figure 9-A-19 | - Discrepancy Reporting System - DSO Transmittal Header Record |
| Figure 9-A-20 | - Discrepancy Reporting System - DSO Batch Header Record |
| Figure 9-A-21 | - Discrepancy Reporting System - DSO Data Record (No Errors Found) |
| Figure 9-A-22 | - Discrepancy Reporting System - DSO Data Record (Contractor Data Record In Error) |
| Figure 9-A-23 | - Discrepancy Reporting System - DSO Data Record (Data Record For Rejection Batch) |
| Figure 9-A-24 | - Discrepancy Reporting System - DSO Batch Trailer Record |

ADDENDUM B - AGENCIES TO CONTACT FOR INQUIRIES CONCERNING DEERS ENROLLMENT OF FAMILY MEMBERS	
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ADDENDUM C - KEY UNIFORMED SERVICE, DEERS AND TMA PERSONNEL	
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ADDENDUM D - EXPLANATION OF REASON FOR CHANGE CODES	
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	ADDENDUM E - DEERS TYPE 3 RESPONSE RECORD DATA ELEMENT DEFINITION
	Figure 9-E-1 - CHAMPUS Medicare Matrix